

LANCOMBES HOUSE

SELF-CATERING HOLIDAY COTTAGES

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COVID-19 POLICY



WE HAVE ACHIEVED REGISTRATION TO THE COVID-19 INDUSTRY STANDARD

Our primary goal at this difficult time is to protect our guests and staff from the risk of Covid-19, while still enjoying all that the beautiful countryside of West Dorset has to offer. The following policy has been implemented across the site.

BUCKINGHAM COTTAGE

Access to Buckingham is in part of the courtyard with its own enclosed rear garden. Guests in Buckingham cottage can comfortably remain self-contained and separate from the Farmhouse and Tanglewood.

Bookings will be separated by at least four days to allow for full cleaning and sanitising of all touch surfaces.

LANCOMBES FARMHOUSE and TANGLEWOOD COTTAGE

The two big cottages are adjacent to each other and present particular issues with independent isolation. Each cottage has its own, separate, front and rear doors.

With immediate effect, bookings will only be accepted for alternate weeks, meaning that only one will be occupied at any time. The one week between bookings will allow for full cleaning and sanitising of all touch surfaces.

Guests are requested not to access the Courtyard unless using the Laundry Room (which must be pre-booked, please see below). Full access to the properties will be through the front of the cottages, with parking spaces for all vehicles also at the front.

A dedicated garden space is available for exclusive use by guests.

These restrictions will not apply if the whole site is booked by one group/family.

GAMES ROOM

The Games Room is shared by all the cottages and will consequently remain closed during this period.

LAUNDRY ROOM

The Laundry Room is shared by all the cottages. At this time, it will remain locked but can be used by booking with Sue, Jenny or Adrian.

Full cleaning and sanitising will be carried out after each use.

STAFF PPE

Appropriate PPE will be provided for staff at all times when cleaning the cottages.

WE ARE USING 80% HOSPITAL GRADE HAND SANITISER AND OPERATING THEATRE GRADE WIPES.

We continue to monitor Government instructions and guidelines and this policy will be modified to comply with any changes.